

**OREGON HEALTH AUTHORITY  
Division of Medical Assistance Programs**

**Coordinated Care Support Unit Assignment List (Not for Public Distribution)**

Patricia Krewson, CCSU Manager: 503-945-8825 patricia.krewson@state.or.us FAX 503-947-5221

Effective: 08/01/2013

<b>Coordinated Care Organization Account Representatives (CARs)</b>		
<p align="center"><b>Rosa Frank</b> 503-945-6917/8am to 5pm rosa.frank@state.or.us</p> <p align="center">FamilyCare (CCO) Family Dental (DCO) Health Share of Oregon (CCO)</p>	<p align="center"><b>Cassandra J. Wakefield</b> 503-945-6006/8am to 5pm cassandra.j.wakefield@state.or.us</p> <p align="center">AllCare (CCO) Managed Dental (DCO) Umpqua Health Alliance (CCO)</p>	<p align="center"><b>Suzanne M. Hart</b> 503-945-6977/6:30am to 3pm suzanne.m.hart@state.or.us</p> <p align="center">Cascade Comprehensive Care (FCHP) CareOregon (FCHP) CareOregon Dental (DCO)</p>
<i>Back Up: Sarah G. Smith*</i>	<i>Back Up: Lisa A. Mallett*</i>	<i>Back Up: Carrie Shike*</i>
<p align="center"><b>Carrie Shike</b> 503-945-6267/8am to 5pm carrie.shike@state.or.us</p> <p align="center">Eastern Oregon CCO (CCO) ODS Dental (DCO) PacificSource (CCO)</p>	<p align="center"><b>Cheryl A. Wood</b> 503-945-6250/8am to 5pm cheryl.a.wood@state.or.us</p> <p align="center">Advantage Dental (DCO) Jackson Care Connect (CCO) Primary Health of Josephine County (CCO)</p>	<p align="center"><b>Sarah G. Smith</b> 503-945-6831/8am to 5pm sarah.g.smith@state.or.us</p> <p align="center">InterCommunity Health Network (CCO) Willamette Dental (DCO) Willamette Valley Community Health (CCO)</p>
<i>Back Up: Suzanne M. Hart*</i>	<i>Back Up: Donna Metzger*</i>	<i>Back Up: Rosa Frank*</i>
<p align="center"><b>Lisa A. Mallett</b> 503-945-6348/7am to 4pm lisa.a.mallett@state.or.us</p> <p align="center">Capitol Dental (DCO) Columbia Pacific (CCO) Kaiser (PCO) Yamhill County Care Organization (CCO)</p>	<p><i>*Back-Up Account Representative handles only urgent issues when the primary contact is not available</i></p>	<p align="center"><b>Donna Metzger</b> 503-947-5528/6:30am to 3pm donna.metzger@state.or.us</p> <p align="center">Access Dental (DCO) Greater Oregon Behavioral Health (MHO) Jefferson Behavioral Health (MHO) Mid-Valley Behavioral Care Network (MHO) Trillium Community Health (COO) Western Oregon Advanced Health (CCO)</p>
<i>Back Up: Cassandra J. Wakefield*</i>		<i>Back Up: Cheryl A. Wood*</i>

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<b>Client Enrollment Services (CES)</b>			
ces.dmap@state.or.us FAX: 503-373-7689			
<b>Adrian J. Daniel</b>		<b>Charlene K. Daniels</b>	
<b>Julie Reifel</b>			
<b>Additional CCSU Services</b>			
<b>Implementation Coordinator</b>	<b>Sue K. Burlison</b>	503-945-6922	sue.k.burlison@state.or.us
<b>Enrollment Reconciliation Coordinator</b>	<b>Cheryl K. Schollenberg</b>	503-945-5752	cheryl.k.schollenberg@state.or.us
<b>Materials Coordinator/PCM Program</b>	<b>Carol Simila</b>	503-945-8837	carol.simila@state.or.us
<b>Reports Coordinator</b>	<b>Susan K. Rupp</b>	503-945-5795	susan.k.rupp@state.or.us
<b>CCSU Main Fax: (503) 947-5221</b>			

<b>Account Representatives Assignments by Plan</b>	
<b>Access Dental (DCO) – Donna Metzger</b>	<b>Jackson Care Connect (CCO) – Cheryl A. Wood</b>
<b>Advantage Dental(DCO) – Cheryl A. Wood</b>	<b>Jefferson Behavioral Health (MHO) – Donna Metzger</b>
<b>AllCare (CCO) – Cassandra J. Wakefield</b>	<b>Kaiser (PCO) – Lisa A. Mallett</b>
<b>Capitol Dental (DCO) – Lisa A. Mallett</b>	<b>Managed Dental (DCO) – Cassandra J. Wakefield</b>
<b>CareOregon (FCHP) – Suzanne M. Hart</b>	<b>Mid Valley Behavioral Health Network (MHO) – Donna Metzger</b>
<b>CareOregon Dental (DCO) – Suzanne M. Hart</b>	<b>ODS Dental (DCO) – Carrie Shike</b>
<b>Cascade Comprehensive Care (FCHP) – Suzanne M. Hart</b>	<b>PacificSource (CCO) – Carrie Shike</b>
<b>Columbia Pacific (CCO) – Lisa A. Mallett</b>	<b>Primary Health of Josephine County (CCO) – Cheryl A. Wood</b>
<b>Eastern Oregon (CCO) – Carrie Shike</b>	<b>Trillium Community Health Plan (CCO) – Donna Metzger</b>
<b>FamilyCare (CCO) – Rosa Frank</b>	<b>Umpqua Health Alliance (CCO) – Cassandra J. Wakefield</b>
<b>Family Dental (DCO) – Rosa Frank</b>	<b>Western Oregon Advanced Health (CCO) – Donna Metzger</b>
<b>Greater Oregon Behavioral Health (MHO) - Donna Metzger</b>	<b>Willamette Dental (DCO) – Sarah G. Smith</b>
<b>Health Share of Oregon (CCO) – Rosa Frank</b>	<b>Willamette Valley Comm. Health (CCO) – Sarah G. Smith</b>
<b>InterCommunity Health Network (CCO) – Sarah G. Smith</b>	<b>Yamhill Co. Care Organization (CCO) – Lisa A. Mallett</b>