

# Enhanced Care Services Information Sheet

**Enhanced Care Services (ECS)** is a collaborative program between Oregon Health Authority (OHA) and Aging and People with Disabilities (APD). Designed to support individuals with complex medical and psychiatric needs, ECS currently has the capacity to serve individuals in 8 Oregon counties.

## People served

Enhanced Care Services enable an individual to leave, or reduce risk of admission to, the Oregon State Hospital (OSH). Individuals referred to ECS must be eligible for services through APD and require rehabilitative mental health treatment.

ECS services are intended to be temporary as individuals transition to a lower level of care and/ or less intensive mental health supports.

## Enhanced Care Facilities (ECF)

Enhanced Care Services are offered within specific APD Residential Care Facilities or units of select Nursing Facilities. Mental health supports are provided on-site daily for a minimum of 4 hours per day. There are currently 8 ECFs located in the following counties: Hood River (NF), Multnomah (RCFs), Washington (NF), Yamhill (RCF), Marion (NF) and Lane (RCFs).

## Enhanced Care Outreach Services (ECOS)

Intensive mental health services provided to individuals residing in APD licensed settings. Based on individual needs, mental health supports are typically delivered at the APD residential setting but can also be clinic-based. ECOS is currently provided in the following counties: Hood River, Multnomah, Washington, Polk, Yamhill, Marion, Lane, and Coos.

## Program Criteria

Eligibility criteria includes, but is not limited to, the following:

- Individual meets the diagnostic criteria of a severe mental illness, requiring intensive mental health services; and
- Exhibits symptoms and related behaviors requiring a high level of treatment services, including:
  - Self-endangering behaviors;
  - Aggression/ Intrusiveness;
  - Intractable psychiatric symptoms;
  - Psychiatric medication needs requiring ongoing adjustments;
  - Sexually inappropriate; or
  - Risk to health and safety without intensive supervision

## Benefit to clients and community

ECS was designed for individuals who need wrap-around mental health supports to live successfully in the community. Treatment provided is focused on teaching skills and coping strategies to enable individuals to live with greater autonomy in the least restrictive settings.

## Referral Process

The referral request form can be found at:

<https://apps.state.or.us/Forms/Served/DE3082.doc>

**For more information regarding Enhanced Care Services and the referral process:**

Jennifer Wells, Adult Mental Health Program Coordinator, [jennifer.m.wells@state.or.us](mailto:jennifer.m.wells@state.or.us)

Cell: 503-890-3508

Melissa Taber, APD Enhanced Care Coordinator, [melissa.g.taber@state.or.us](mailto:melissa.g.taber@state.or.us)

Cell: 503-269-4565

Oregon Administrative Rules: Enhanced Care Services, OAR 309-019-0155